



Description of Services



Service Level	Delivery Description
Early AM*	Next day delivery by 8, 8:30, 9 or 9:30 a.m. to most major cities. Delivery by 10 a.m., 11 a.m. or 2 p.m. to additional extended areas. Availability depends on the destination ZIP code.
Next Day AM	Next day delivery by 10:30 a.m. to most areas and by noon, 4:30 p.m. or 5 p.m. to some remote/rural areas.
Next Day PM	Next day delivery by 3 p.m. to most addresses, and by 4:30 p.m. to remote/rural areas.
Two Business Day AM	2 nd business day delivery by 10:30 a.m. to most business areas.
Two Business Day PM	2 nd business day delivery by 4:30 p.m. to businesses and by 8 p.m. to residences
Express Saver	3 rd business day delivery by 4:30 p.m. and to residences by 7 p.m.
Ground**	2-7 days based on distance to destination
Saturday Delivery	Saturday delivery where available. Call to confirm service.
International***	Transit time is 1-5 business days depending on destination, value, and customs clearance. This is the quickest transit time available
International Economy	Transit time is 2-7 business days depending on destination, value, and customs clearance. This is slower service but not necessarily less expensive. Please contact customer service for estimated shipping charges.
Mercury Same Day / Next Flight Out	Pick-up and delivery within the same day or as soon as possible. Delivery times vary depending on times and destination. Contact Mercury for a transit time and quote.
Freight Services	Service for large heavyweight shipments over 150 lbs. Domestic and International service available. Contact Mercury for a transit time and quote. freight@shipmercury.com

*** Contact Customer Service to check for availability.**

****Ground is not a guaranteed service transit times can vary**

***** Next day service is only available to some Mexican and Canadian locations, contact Customer Service for additional information.**